



PATIENT RIGHTS & RESPONSIBILITIES

Your Rights as a patient at Hampstead Hospital:

- You have the right to communicate using language assistance at no cost to you.
- You have the right to be treated politely, fairly and with dignity.
- You will not be discriminated against because of your race, sex, religion, age, disability, sexual orientation, or your country of origin.
- You have the right to a safe & healthy environment.
- You have the right to be free from physical, emotional, sexual abuse and neglect.
- You have the right to be involved in the decisions about your treatment. If you have a guardian, your guardian will have a role in your treatment decisions.
- Your personal information and medical record will be held confidential by staff.
- You will have access to quality medical treatment as needed.
- You have the right to wear your own clothing and to keep your own possessions. Potentially dangerous items may be restricted in their access and use.
- You have the right to have regular access to a telephone with unmonitored use, and to mail, unless contraindicated by your treatment goals.
- You have the right to receive or refuse visitors. Reasonable restrictions on visits may be imposed as determined by your treatment goals.
- You have the right to hold money. Hampstead Hospital may limit the amount you can keep due to security reasons.
- You are not required to work. Hampstead Hospital requests you help in keeping your room tidy.
- You have the right to practice the religion of your choice. Spiritual care is available upon request.
- You have the right to humane care and treatment. Restraint and seclusion are ONLY used if there is imminent risk of danger to self or others and is used after less restrictive alternatives have been attempted or considered.
- You have the right to speak up without fear of punishment. You can voice concerns about your treatment or hospital conditions. If you have a concern or complaint, you may speak to your treatment team.

At any time, you may file a Patient Grievance, contact the Patient Advocate at extension 3236, or you may contact:

Disability Rights Center – NH
64 North St., Suite 2
Concord, NH 03301
1-800-834-1721 (Voice & TTY)

Legal Advice & Referral Center
48 South Main St.
Concord, NH 03301
1-800-639-5290

Your Responsibilities as a patient at Hampstead Hospital:

- You are responsible for participating in your treatment program. You are encouraged to ask questions to make informed decisions.
- You are responsible for not interfering with the care and treatment of others and respecting their rights, just as they must respect you.
- You are responsible for maintaining a safe environment. If you break the law, hurt someone or damage property, you may be held legally responsible.